

Achievements and Constraints

Achievements (Employee): AT-434A: When asked to become trained on potting the AT-434A, I took the challenge many steps further and went on to train myself to replace outer shells, perform MOD 6 conversions and rebond RMU-556 CRT filters to their bezels in order to become completely independent of the Fab department, thereby saving time, paperwork, confusion and lost shell assemblies. My most recent accomplishment on the AT-434A has been the actual component level repair of shell assemblies to avoid the necessity of replacing them for warranty units. This step also makes available a much lower-cost option to non-warranty customers with defective shell assemblies, saving them at least \$1000 over the price of a new shell assembly, and saves the company several hundred dollars per unit in the case of warranty repair. I am currently working with Engineering to eliminate damage to AT-434A shells caused by moisture and water entry which has recently become a significant problem. To my knowledge, I am the first tech to effectively and efficiently repair shell assemblies, and was also the first to discover that we were not charging the customer for the RTV potting compound used on all AT-434A repairs. This catch brings in an extra \$75 (approx) per unit. I currently have a reserve of 6 repaired shell assemblies, built up less than one week after making the decision to try and repair them. TU-401 Test Panel: After finishing the construction of the TU-401 panel, I found between 25 and 30 wiring errors through continuity testing which I was able to correct in time to ship the unit on schedule. KDA-557 Test Panel: Found and repaired a problem on an internal board, which turned out to be a wiring error. All of the above accomplishments were performed concurrently with my bench responsibilities comprising at least 4 products at any given time, without causing excessive delays in my shipments of repaired items on time. DF-431B: I was instrumental in the creation of WSI-DF-431B-14, which helps to stabilize the adjustment of T6007 and makes the receiver less sensitive to vibration and temperature variations. This modification has been implemented into all units currently manufactured. Whereas many ideas are considered and discussed in the Repair Department, my gentle aggressiveness, extreme motivation and diligent communication have been the driving forces behind the transition from "good idea" to documented procedure in many cases, particularly those concerning the AT-434A.

Achievements (Manager):

Constraints (Employee): I have found the Wulfsberg Repair Station management to be very encouraging towards growth and positive change with a minimum of micromanagement, and do not perceive any significant constraints in regard to my ability to utilize my talents, experience and skills for the overall benefit of the Repair Station.

Constraints (Manager):